

Schedule at-A-Glance

B BEGINNER **A** ADVANCED **I** INTERMEDIATE

FRIDAY, NOVEMBER 3	
7:00 A.M.–8:00 A.M.	Registration and Complimentary Breakfast
8:00 A.M.–8:15 A.M.	Welcome and Opening Remarks from NCQA President Margaret O’Kane, MHS
8:15 A.M.–9:15 A.M.	OPENING SESSION: The Redesigned PCMH Recognition Program: Lessons Learned Michael S. Barr, MD, MBA, MACP; Christina Borden, PCMH CCE
9:25 A.M.–10:25 A.M.	<p>WORKSHOPS (Select 1 of 3)</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>I PCMH FUNDAMENTALS Health Equity and Equitable Care Begins at the PCMH Rowena Bartolome, RN, BSN, PHN MHA</p> </div> <div style="width: 30%;"> <p>I THE PATIENT VOICE Providing Care at The Right Place, at The Right Time: Serving Vulnerable Populations through a Better Understanding of their Healthcare Information Needs Parie Garg, PhD; Meshie Knight, MA; Therese Wetterman, MPH</p> </div> <div style="width: 30%;"> <p>A BEHAVIORAL HEALTH IMPLEMENTATION Measuring Primary Care Mental Health Implementation: Procedures, Processes, and Metrics Rodger Kessler, PhD</p> </div> </div>
10:35 A.M.–11:35 A.M.	<p>WORKSHOPS (Select 1 of 3)</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>B PERFORMANCE REPORTING AND QI Pre-Visit Planning: Connecting, Collaborating, and Creating Opportunities for Quality Improvement and a Stronger Medical Neighborhood Christy Houghton, LMFT; Sherry Keller, NCMA; Katie Poecker</p> </div> <div style="width: 30%;"> <p>I ACO MODELS Lessons Learned from Primary Care Payment Reform and Practice Transformation: Informing Alternative Payment and Care Delivery Models Jean Carlevalle, RN, BSN; Carolyn Langer, MD, JD, MPH</p> </div> <div style="width: 30%;"> <p>A MACRA IMPLEMENTATION Leveraging PCMH to Achieve Value-Based Payment Success as a Small Practice Provider Matt Gannon, PCMH CCE; Jameson King</p> </div> </div>
11:45 A.M.–12:45 P.M.	PCMH Integrated Care: Meet the Behavioral Health Team W. Clay Jackson, MD, DipTh
12:45 P.M.–2:05 P.M.	Lunch Industry Supported Symposia Lunch in the Exhibit Hall
2:15 P.M.–3:15 P.M.	<p>WORKSHOPS (Select 1 of 3)</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>B UNIQUE PRACTICE SETTINGS Achieving and Sustaining PCMH in an FQHC Damaris Lopez-Diaz, PCMH CCE; Avi Silber, MD, FAAP</p> </div> <div style="width: 30%;"> <p>I ADVANCED PCMH Beyond PCMH: How to Sustain the PCMH Model of Care and Plan for the Future Candace Perry, PCMH CCE</p> </div> <div style="width: 30%;"> <p>A CASE STUDIES FOR PCMH ROI Patient-Centered Community Care Model: Does The Investment Pay Off? Emma Mandell, MBA, MHA, PCMH CCE</p> </div> </div>
3:25 P.M.–4:25 P.M.	<p>WORKSHOPS (Select 1 of 3)</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>B BEHAVIORAL HEALTH IMPLEMENTATION Integrated Behavioral Health in Primary Care: Together we Can! Cassie Archer, MS</p> </div> <div style="width: 30%;"> <p>I COMMUNITY-BASED CARE AND INTEGRATION A Community Approach to PCMH Jodi Dodge, MA, BSN, RN; Ellidh Pederson, MPH</p> </div> <div style="width: 30%;"> <p>A ACO MODELS A Case Study Examining Alignment of a Provider and Payer Partnership to Achieve the Quadruple Aim Catherine Curley, PhD, RN; Cari Miller, MSM, PCMH CCE; Nancy Yates Street, MBA, MS, PMP, LSSBB, PCMH CCE</p> </div> </div>
4:35 P.M.–5:35 P.M.	FEATURED SESSION: Ask The Experts—Breaking Down PCMH Barriers with the Congress Steering Committee Michael S. Barr, MD, MBA, MACP; Patricia Barrett, MHSA; Joseph E. Fojtik, MD, FACP, PCMH CCE; Mina Harkins, MBA, PCMH CCE; Paul Klintworth, MSPM, HIT; James Tan, MD, MPH, MBA, CPE; NC Tenenbaum, PCMH CCE
5:35 P.M.–7:05 P.M.	EXHIBIT HALL GRAND OPENING
SATURDAY, NOVEMBER 4	
7:00 A.M.–8:00 A.M.	Complimentary Breakfast In Exhibit Hall
8:00 A.M.–9:00 A.M.	<p>WORKSHOPS (Select 1 of 3)</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>I UNIQUE PRACTICE SETTINGS PCMH Transformation and Collaboration in an Urban, Multi-Site FQHC Chris Camillo, MBA; Suzanne Herzberg, PhD; Caitlin Towey, MPH</p> </div> <div style="width: 30%;"> <p>I ADVANCED PCMH The Nuts And Bolts Of Patient-Centered Medical Home Content Expert Certification Exam Preparation This session will not offer CME/CNE/ CPE credit Shauna Brown, MSL, PCMH CCE; Nicole Harmon, MBA, PCMH CCE; Cari Miller, MSM, PCMH CCE</p> </div> <div style="width: 30%;"> <p>A THE PATIENT VOICE The Social Construction of a Patient: Exploring the Patient Experience and Its Influence on Care Delivery Michael J. Attanasio, DO; Megan Santanna, MA</p> </div> </div>
9:10 A.M.–10:10 A.M.	<p>WORKSHOPS (Select 1 of 3)</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>B THE PATIENT VOICE Community Centered Health Home Model Transforms a Safety-Net OB Practice Maggie Adams; Melissa L. Baker, MPH</p> </div> <div style="width: 30%;"> <p>I ADVANCED PCMH Free Yourself from Frustration Using Lean Team Tools in PCMH Development Paulette Phillips, RN, BSN; Elizabeth Prosser, MD, FACP</p> </div> <div style="width: 30%;"> <p>A MEDICAL NEIGHBORHOOD Patient-Centered Oncology Care Pilot: Impact on Care and Lessons Learned Patricia Barrett, MHSA, PCMH CCE; Manasi Tirodkar, PhD, MS</p> </div> </div>

10:20 A.M.–11:20 A.M.	WORKSHOPS (Select 1 of 3) B COMMUNITY-BASED CARE AND INTEGRATION Community-Based Care Shared Care Plans Mary Doherty, RN, MSN; Vishali Patel, RN, BSN			I PCMH FUNDAMENTALS Practicing PCMH in a Value-Based Care Environment Shannon Nielson, MHA, PCMH CCE	A ADVANCED PCMH Role of Health Literate Organizations in Providing Optimal Equitable Care Laura Demeyer, RN, MSN; Nooriya Khokha, MSC, MBBS, PCMH CCE
11:30 A.M.–12:30 P.M.	Re-Energizing Your Practice: How the PCMH Model Impacts Physician Burnout Mark H. Greenawald, MD, FAAFP				
12:30 P.M.–1:50 P.M.	Lunch Industry Supported Symposia	Lunch in the Exhibit Hall	CCE Luncheon with Margaret E. O’Kane		
2:00 P.M.–3:00 P.M.	WORKSHOPS (Select 1 of 3) I MACRA IMPLEMENTATION MACRA: Maximizing the MIPS Categories Carmen Francavilla, MBA, BSN, RN-BC; Nicole Harmon, MBA, PCMH CCE			I CASE STUDIES FOR PCMH ROI Southern Discomfort: How Family Physicians Innovated Medical Home Change Fay Fulton, MHS	A ACO MODELS Advocate Physician Partners’ ACO Journey Toward PCMH Transformation in a Value-Based Environment Ashley Ligue, RMA, PCMH CCE; Megan Reyna, MSN, RN; Alvia Siddiqi, MD, FAAFP
3:10 P.M.–4:10 P.M.	WORKSHOPS (Select 1 of 3) B BEHAVIORAL HEALTH IMPLEMENTATION Brief Motivational Interviewing in Medical Homes: Applications and Best Practices Scott Glassman, PsyD			I ADVANCED PCMH Creating PCMH Programs for Large Communities Amanda Ciadella, PCMH CCE; Susanne Madden, MBA	A UNIQUE PRACTICE SETTINGS Utilizing a Unique Practice Setting to Improve Care of Geriatric Patients Julie Beard, CRNP; Amy Hunter, DNP, FNP; Zaheer Khan
4:20 P.M.–5:20 P.M.	FEATURED SESSION: Transforming Patient Lives: The Art of Person-Centered Care Allison Massari				
5:20 P.M.–6:50 P.M.	EXHIBIT HALL RECEPTION				
SUNDAY, NOVEMBER 5					
7:00 A.M.–7:30 A.M.	BREAKFAST				
7:30 A.M.–8:30 A.M.	Population Health: Impact on the Medical Home Neighborhood Dominic Mack, MD, MBA				
8:40 A.M.–9:40 A.M.	WORKSHOPS (Select 1 of 3) B CASE STUDIES FOR PCMH ROI Nurse Annual Well Visits and Chronic Care Management: New Medicare Services Provide Revenue for an Expanded Medical Home Team Karen Fitzpatrick, MD, PCMH CCE			I PCMH FUNDAMENTALS Taking Those Critical First Steps — Self-Assessment and Gap Analysis Courtney Beach, PCMH CCE; Samantha Sawdon, BS	A ADVANCED PCMH A Comprehensive Approach to the Management of Panel and Appointment Supply-Demand in the Veterans Affairs Primary Care Setting Johann Herberth, MD, PhD, MPH
9:50 A.M.–10:50 A.M.	WORKSHOPS (Select 1 of 3) B PCMH FUNDAMENTALS A Blueprint for Navigating Barriers in the Ongoing PCMH Transformation Journey Rebecca Rudd, RN, NCP, PCMH CCE; Elizabeth Sledge, LPN, NCP, PCMH CCE			I PERFORMANCE REPORTING AND QI Building an Ambulatory Quality Infrastructure in a Multispecialty Medical Group Diane Russell, RN, BSN, MBA, PCMH CCE	A CASE STUDIES FOR PCMH ROI Recognized as a PCMH, Now What? Supporting Real and Ongoing Transformation at Your Organization Henrietta Crowell, MPH; Maia B. Morse, MPH, PCMH CCE
11:00 A.M.–12:00 P.M.	BRUNCH INDUSTRY SUPPORTED SYMPOSIA				
12:10 P.M.–1:10 P.M.	WORKSHOPS (Select 1 of 3) B PERFORMANCE REPORTING AND QI Doing Data When Your EHR Isn’t Built for It Janice Magno, MPA, PCMH CCE; Anname Phann, MPH			I BEHAVIORAL HEALTH IMPLEMENTATION Methods and Strategies for Behavioral Health Integration into Primary Care Sandi Ford, ARNP; Stephanie Hofrichter, LCSW; William Kuzbyt, PsyD, JD, CAP, LHRM	A MACRA IMPLEMENTATION How Patient-Centered Recognition Prepares You for MIPS and APMs Kelsey Kelleher, BSN, RN-BC, PCMH CCE; Vickie Monahan, BS, CMA, PCMH CCE
1:20 P.M.–2:20 P.M.	FEATURED SESSION: Healthcare Policy Update: Controversies and Promises Michael S. Barr, MD, MBA, MACP; Paul Cotton; Shari M. Erickson, MPH				
2:20 P.M.–2:30 P.M.	Conference Summary and Concluding Remarks				